

Monday 4<sup>th</sup> April 2011

## PEAK-Service Australia

*PEAK Service Group Invests in Malone-Hart Technology*

PEAK-Service Group proudly announces the establishment of its new and exciting Australasian-based field service organization – **PEAK-Service Australia**. Malone-Hart Technology's founders Matthew Frazer and Andrew Fischer will continue to be the driving force behind the new company and look forward to developing PEAK-Service Australia's presence in the Australasian market.

PEAK-Service Australia combines the knowledge and experience of two great companies into one new technical service provider with the power to offer expanded field service capabilities for instrument manufacturers and distributors. PEAK-Service Australia specialise in after-sales service for Laboratory equipment, Analytical instruments, In-Vitro Diagnostics instruments and Medical instruments.

PEAK-Service Australia offers unparalleled support in instrument field and depot service by providing:

- High quality, cost effective on-site instrument field service
- In house depot instrument repair, refurbishment, and loan pool management
- Instrument and spare part inventory management
- Temporary instrument warehousing, pre-delivery inspection and on-forward logistics

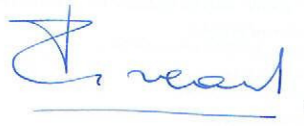
PEAK-Service Australia gives the opportunity to expand your field service capabilities and increase your level of service with your customers. Outsourcing your field service (or part of) allows you to:

- Focus more of your time on R&D, sales, marketing and distribution
- Reduce cost inefficiencies resulting from an underutilised service department
- Enhance profitability of your company
- Manage unexpected service peaks with great ease and flexibility
- Create a seamless extension of your customer service organisation

This new set up complements **PEAK-Service Group's** existing operations (Germany, UK, France, Austria) as well as the Joint Venture **PEAK-Service USA** and the **PEAK-Service Group** Partners, **Hi-Tec Support** (Switzerland, Turkey, Italy and Lithuania), the **Nordic Service Group** (Denmark, Sweden, Norway and Finland) and **Interface - Equipamento e Técnica** (Portugal and Spain). Now with **PEAK-Service Australia**, the PEAK-Service Group is truly a global organization!

For more company information visit: [www.peak-service.com.au](http://www.peak-service.com.au)

Please feel free to contact us if you would like to discuss how this new Partner arrangement can benefit you.



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